

Contract and payment conditions

The rental agreement is considered complete once the apartment has been ordered and reserved by the guest.

The confirmation is made in writing or, if this is not possible time, and verbally by telephone or in person.

Regardless of the duration of the rental contract was signed, both parties are obliged to fulfill this contract.

The landlord is obliged to non-provision of reserved Apartment offer an equivalent or higher Apartment for the same price conditions to the guest.

The guest is required for non-use of contractual obligation to pay the agreed rent with the cancellation policy.

Cancellation Terms

A cancellation of the lease MUST writing form.

A cancellation is for the visitor

until 4 weeks before arrival	free of charge
until 2 weeks before arrival	50 % of the total amount
until 1 week before arrival	75 % of the total amount
shorter than 7 days before arrival	100% of the total amount

In the event of cancellation by the client, the landlord will try to re-let the apartment. If this is possible, the rental price will be refunded accordingly fully or proportionately.

We recommend to take out a travel insurance.

Check-in is possible from 14:00 on the arrival day clock.

Check-out must be made on departure day until 11:00 clock.

In case of late arrival or early departure, the agreed rent is payable.

Payment Terms

1. An eventual payment of the rent we request as specified in the booking confirmation.
2. The (remaining) payment is made in cash on arrival.

In our prices are included:

complete linen, 4-piece towel set per person, kitchen package (2 towels, dish cloth, sponge, 1 tab for the dishwasher) and all incidental expenses, such as water, electricity, garbage disposal.

Energy costs for heating heat are NOT included in the rent. We calculate the heating energy in the period from 01.10. to 30.04. if necessary as a flat rate EUR 5.00 per day.

On arrival you will find a basic set of toilet paper, garbage bags, dish soap, toilet / bath products company Sebamed. With increased demand, the guest must ensure itself.

If you wish, we can provide you with a fully equipped free cot and a high chair available.